



Red Lion Hotel
 11211 Main St.
 Bellevue, WA 98004

WSRC MEETING AGENDA – Day 1

Thursday, October 18, 2018

9:00 am to 5:00 pm

AGENDA ITEM & PRESENTER	AGENDA ITEM / PURPOSE	DOCUMENT REFERENCE
9:00 Shannon McLain	Call to Order , Housekeeping, review agendas, introductions. 1. Vote: Approval of July 2018 quarterly meeting minutes	<ul style="list-style-type: none"> July 19, 2018 Meeting Minutes July 20, 2018 Meeting Minutes
9:15 Shelby Satko	Executive Director Report	<ul style="list-style-type: none"> Executive Director 10-2018 PowerPoint
9:30 Shannon McLain	Executive Committee Report	<ul style="list-style-type: none"> Executive Committee 10-2018 PowerPoint
9:45 Jerry Johnsen	Client Assistance Program Update	
10:05	BREAK	
10:15 Rob Hines	DVR Update <ol style="list-style-type: none"> Data Sharing Recommendation follow-ups <ol style="list-style-type: none"> CRP Engagement (December 2017) Timeliness of Services (July 2018) Communication (July 2018) Counselor Reassignment (July 2018) Counselor Training (July 2018) Pre-ETS strategic vision taking hold after “reset” MOU updates Assistive Technology DSHS Staff Satisfaction Survey: update on progress of top 2 priorities OOS update <ol style="list-style-type: none"> # of customers Waitlist I&R (local level) Staff Caseload Size Agency Budget Hiring Status for Vacant Positions Re-allocation funds: \$4 million State Plan Progress on Goals, Priorities, & Strategies 	<ul style="list-style-type: none"> DVR Director 10-2018 PowerPoint

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11:15 Ann Martin	Region 2 Update 1. Pre-ETS update 2. Regional outcome performance – based on advance review of management reports 3. Efforts to improve timeliness of services 4. What is going well?	
12:00	WORKING LUNCH	
1:00 Alan Knue	WATAP Presentation	
2:00 Marc Casale	Career Connect WA	
2:45 Kathy Powers	Prep and Instructions for Focus Group	
3:00	Break and Reset for Focus Group	
3:30 Kathy Powers	Focus group	<ul style="list-style-type: none"> • Customer Focus Group 10-2018 PowerPoint • Staff Focus Group 10-2018 PowerPoint
4:30 Kathy Powers	Focus Group Wrap-up and Networking	
5:00 Shannon McLain	ADJOURN	