



**Holiday Inn Downtown Yakima**  
**802 East Yakima Avenue**  
**Yakima, WA 98901**

**WSRC MEETING AGENDA – Day 2**

*Friday, April 20, 2018*

*9:00 am to 1:30 pm*

**9:00 Call to Order** *Housekeeping* (Kelly)  
**Action:** Approval of Agenda

9:05 Forum Debrief (Kathy/Rob)

- *General impressions*
- *What to communicate back to Managers in this area*
- *Follow-up/action Rob would like the Council to take following the customer forum*

9:30 DVR Director Report (Rob)

1. DVR current priorities (hot topics)
2. Staffing changes and plan
3. Mission and vision exercise
4. DVR Advisory Workgroup
5. State Plan Updates
  - a. ATAP Plan
  - b. Pre-ETS Reset
  - c. Goals / Priorities
    - i. Case Management System
    - ii. Timeliness of Service (days to eligibility/plan, reasons why, and tracking system)
  - d. Order of Selection
    - i. How's it going
    - ii. Action items from follow-up meeting
6. Staff training plan
7. Fiscal Update
8. Performance statistics
9. WAC Formal Rule Making Progress
10. WSRC Follow Ups:
  - a. CRP & IL Engagement Webinar
  - b. DVR Staff Training Plan, WSRC involvement
  - c. Review of January Forum Summary
11. RSA decision to discontinue rolling closed cases back

**10:15 BREAK – CHECK OUT**

10:35 DVR Director report continued

11:30 Public Comment

11:45 Council follow-up/to do list

**12:00 NETWORKING LUNCH/BRAINSTORM NEXT AGENDA**

**1:00 ADJOURN**

**Next meeting: July 19-20, 2018**

Oxford Suites

115 W. North River Drive

Spokane, Washington 99201

*Members, please turn in the following documents to Staff before you leave the meeting:*

- *April Travel Reimbursement Form*
- *July Travel Plans Worksheet*