



**Holiday Inn Downtown Yakima**  
**802 East Yakima Avenue**  
**Yakima, WA 98901**

**WSRC MEETING AGENDA – Day 1**

*Thursday, April 19, 2018*

*9:00 am to 5:00 pm*

- 9:00 Call to Order Housekeeping** (Kelly)  
**Action:** Approval of Agenda  
**Action:** Approval of Past Quarterly Meeting Minutes (January 18-19, 2017) (Kelly)
- 9:05 Introductions (Kelly)
- 9:10 Executive Committee Report (Kelly)
- *Executive Director Update*
  - *Elections/Terms*
  - *Progress Updates*
    - DVR staff changes
    - DVR staff training
    - Time to IPE
    - Fair hearing results
    - CFR analysis
    - ATAP inconsistencies and resources
    - Order of selection follow-ups
  - *Recommendations*
    - CRP Engagement
    - Tabled for new ED
      - Placement
- 9:40 Field Perspective (Jo)
- New issue: RSA discontinuation of rolling back closed cases
- 10:00 Customer Satisfaction & Program Evaluation Subcommittee Report (Kathy)  
*Goals/Progress/Challenges/Objectives:*
- Goal 1 – CSS Phase 2
    - 1 Year Review / Formal Summary
  - Goal 2 – Management Reports
    - Impact of caseload turnovers and transfer plan
    - Extensions
  - Goal 3 – Focus Group
    - January Forum Summary

**10:30 BREAK**

10:50 Policy and Planning Subcommittee Report (Jerry)  
*Goals/Progress/Challenges/Objectives*

- Goal 1 – Staff Training
- Goal 2 – WAC updates

11:10 Partnerships Subcommittee Report (Erica)  
*Goals/Progress/Challenges/Objectives*

- *SILC – State Plan for Independent Living (SPIL) Progress Update - Keith*
- *WATAP Update - Erin*

11:30 DVR Staff Retention Workgroup (Jerry)  
*Goals/Progress/Challenges/Objectives*

11:40 Tribal VR Update (Laurae)

### **12:10 NETWORKING LUNCH**

1:00 Interagency Agreement DVR/DSB/OSPI (Tania)

1:30 Client Assistance Program (CAP) Report (Jerry)  
*Goals/Progress/Challenges/Objectives*

2:00 Region 1 Update (Teresa Kutsch, Regional Administrator)

- OOS one-quarter implementation, staff feedback
- Something cool being done in the area

2:45 Prep/Instructions for Focus Group (Kathy)

### **3:00 BREAK / ROOM RECONFIGURATION**

3:30 Customer Forum (Kathy)

**5:00 ADJOURN**